



Mobile  
Banking



Online  
Banking



24/7 Call  
Center



Live Chat



Website



Drive-  
Thru



ATM

Deposit a Check	✓					✓	
Withdraw Money						✓	✓
Check Balances or Transfer Funds	✓	✓	✓	✓		✓	✓
Make a Loan Payment	✓	✓	✓	✓	✓	✓	
Sign Up For eStatements	✓	✓					
Set Up Bill Payments	✓	✓					
Direct Deposit Form Request			✓	✓		✓	
Wire Transfers			✓				
Request a Stop Pay		✓	✓	✓		✓	
Request a Cashier's Check or Money Orders			✓	✓		✓	
Request a New Debit Card			✓	✓		✓	
Report a Lost or Stolen Card			✓	✓		✓	
Report Fraud or Ask a Question About Your Account			✓	✓			
Open a New Account Savings, Checking, Certificate, Etc.	✓	✓	✓		✓	✓	
Apply for a Loan or Speak to a Loan Officer	✓	✓	✓		✓		
Apply for a Mortgage or Speak to a Mortgage Officer		✓	✓		✓		
Ask for Assistance on a Current Loan			✓	✓	✓		