



## You're Important To Us . . .

You are the most valuable asset we have at Enrichment Federal Credit Union. Please take a few moments to fill out and return this questionnaire. Your confidential response will help us take stock of what we're doing well and where we can improve in order to meet your needs.

Which Enrichment Federal Credit Union Office you use most frequently:

- Oak Ridge**                       **Roane County**                       **Clinton**
- New Tazewell**                       **North Knoxville**
- West Knoxville**                       **Northshore**

Please rate the following by circling your response:

<b>Teller Service</b>	Excellent	Good	Fair	Poor
<b>Loan Service</b>	Excellent	Good	Fair	Poor
<b>New Accounts</b>	Excellent	Good	Fair	Poor
<b>Management</b>	Excellent	Good	Fair	Poor
<b>Overall Friendliness</b>	Excellent	Good	Fair	Poor
<b>Overall Helpfulness</b>	Excellent	Good	Fair	Poor

Comments, Complaints, or Suggestions: \_\_\_\_\_

\_\_\_\_\_

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*Please complete the following:*

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ Date: \_\_\_\_\_

I would like to be contacted in regards to my suggestions:

- Yes                       No

Please fax to (865) 482-6059 or mail to P.O. Box 883, Oak Ridge, TN 37831-0883